

# Melbourne CBD Security Report

Local security guide - Melbourne CBD VIC 3000 - Central Melbourne

## About Melbourne CBD

Melbourne CBD is Melbourne's central business district.

The Melbourne CBD packs office towers, retail, hospitality and tens of thousands of apartment residents into the Hoddle Grid and its laneways. Victoria's Crime Statistics Agency recorded 18,673 offences in the 3000 postcode in the year to June 2026, and the City of Melbourne had the highest offence rate of any Greater Melbourne council. The count covers offences against the large daily population of workers, shoppers and visitors as well as residents, so it is not a measure of any one person's risk.

## Housing and local context

**Housing stock: High-rise and mid-rise apartments, office towers, converted warehouses, laneway shopfronts.**

Most CBD residents live in apartment towers built since the 1990s, from compact investor apartments to large owner-occupied buildings, alongside heritage office blocks converted to residential. Security is largely shared: lobby and lift access, basement car parks, bike storage and mailrooms are run by the owners corporation, so any upgrade to common-property cameras or door hardware needs its approval. Ground-floor shops and cafes in the laneways face a different problem, with glass shopfronts and rear service doors that are quiet after trading hours.

## Common security concerns in Melbourne CBD

- Tailgating through lobby and car park doors in apartment towers
- Theft from bike cages, storage cages and parcel rooms in shared basements
- Laneway shopfronts and rear service doors left unwatched after trading hours

## Local tip: Check who can follow you through the fob door

In CBD apartment towers, shared doors matter as much as your own: someone can follow a resident in through the lobby or car park door. Ask your owners corporation whether the fob system logs entries, whether the car park door closes fully after each car, and whether cameras cover the bike cage and parcel room.

## Security providers servicing Melbourne CBD

**Controltech Security Solutions - CCTV & Camera Installation**

Licence not published | 1300 052 306 | <https://controltechsecurity.com.au/>

**Intellect Information Technology Pty Ltd - Cybersecurity for Business**

Licence not published | ABN 32 058 948 809 | 1300 799 165 | <https://www.intellectit.com.au/>

**Protection Pacific Security - Security Guards & Patrols**

Licence 418-312-31S | 1300 793 911 | <https://www.protectionpacific.com/>

**Seven Locksmith Melbourne Service - Locksmiths**

Licence not published | 03 7003 2614 | <https://sevenlocksmithmelbourne.com/>

**Walton Security - Security Guards & Patrols**

Licence not published | 03 9970 8701 | <https://waltonsecurity.com.au/>

**Before you hire: checklist**

- Look up the licence number on the relevant state regulator register and confirm it is current.
- Check the ABN on the Australian Business Register ([abr.business.gov.au](http://abr.business.gov.au)).
- Hardwired 240V work needs a licensed electrician; in-wall data cabling needs an ACMA-registered cabler.
- For guards and patrols, confirm both the firm licence and each attending officer's licence.
- Get at least three written quotes listing camera models, recorder storage and warranty.
- Aim cameras at your own property and consider disabling audio on cameras facing shared areas.